

RelineCare



Because you matter...



Introducing Reline Care Ltd

domiciliary care and social care Agency that provides personal care, domestic and other services to the community. We pride ourselves with the wealth of experience and knowledge accumulated providing care over 12 years, by our management team. We provide a service that meets the varied needs and preferences of the people accessing and receiving care. We deliver extraordinary levels of client and staff satisfaction at all times, a reliable, responsive and cost effective service.

**We are registered with the Care Quality Commission (CQC)
Reline Care is fully insured.**

Barking Enterprise Centre, 50 Cambridge Road, Barking, Essex IG11 8FG
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Email: roseline@reline-care.com
www.reline-care.com

Because you matter...

At Reline, we listen to every person needing care and support in the comfort of their own home. We understand the uniqueness of the individual, their wishes, aspirations, interests and needs.

The care we provide is personalised and custom made to meet the expectation and wishes of our users.

We are here to help you manage your care and live a more fulfilling life with peace of mind.

Our Staff

All our carers are recruited locally, and from different ethnic groups to meet the diverse needs of our service users. Prior to employment, they are fully vetted, with Criminal Record Checks carried out. Throughout their employment, they receive ongoing training, shadowing, supervision and are monitored. All our staff are NVQ qualified or are in the process of achieving it.

Services offered:

Reline care provides services to the following

Service Users:

Older Adults

Younger adults

Children, Young People

Mental health

Physical disability

Dementia

Palliative care

Sensory impairment

Learning disabilities and Autism

MS sufferers

Long term conditions

We also take on service users on:

Direct Payments

Individual Budgets

Any other payment options

Holistic Approach

At Reline Care Ltd, we aim to provide a holistic service and to promote the maintenance of Service Users' normal social network and social activities. This is so that we can help establish network, contacts and access to activities and hobbies. This enables us to share and map out a care plan which meets the individual's needs and also to increase their independence and improve their lifestyle.

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Types of services offered:

- Personal care (washing, bathing, shaving, oral hygiene, hair care)
- Assisting service users to get up and go to bed,
- Assisting with eating and drinking
- Medication
- Continence care - changing catheter / stomabag, emptying commodes, changing pads
- Sitting service
- Re-ablement
- 1:1 Support
- Befriending service
- Making/changing beds
- Respite for family carers
- Escort services (to Daycentres, access local facilities like gym, Bingo, pub, etc)
- Re-ablement and home from hospital care
- Preparing light meals
- Domestic tasks like housework, etc
- Assisting with laundry
- Collecting pensions, paying bills
- Shopping
- Laundry
- Blitz cleans

Because you matter...

At Reline Care, You will be at the centre of the service we offer you. You will tell us what you expect from us, and we will in turn, carefully select and match our local trained and experienced staff to meet your needs.



Opening Times

Office Hours: Mon-Fri 09.00 - 17.30 020 8594 1596 (24hrs)

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